

Signicat MobileID – The heart of secure mobile business

Mobile-first business is the future, no doubt about it. Mobile is personal, convenient, and immediate – that is why customers like it and companies are adopting it. Mobile unlocks new ways of interacting and transacting with customers in a user-friendly and secure manner. Many industries take advantage of the rapid and innovative development. The core of customer engagement lies in onboarding new customers and authentication of returning users. For this, you need a Mobile Identity solution from a trustworthy partner.

MobileID from Signicat helps you to verify client identities. It combines banking grade security with great user experience, offering a single solution for secure mobile authentication and beyond.

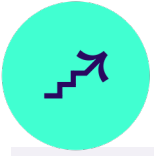
MobileID is flexible, customisable, and scalable. It enables high-value transactions and drives customer engagement for trusted digital services in a compliant way. With its omnichannel authentication possibilities, it takes customer interaction to a whole new level.



What is MobileID?

- Secure authentication and communication core for your mobile application.
- Convenient account log-in with biometrics, multi-factor authentication or a combination across all service channels.
- Solution for frequent and personal customer engagement and communication.
- High-security authorisation tool for all types of transactions.
- SaaS or on-prem solution.

Why choose MobileID?



Achieve growth and success in mobile business.



Increase customer engagement.



Increase trust.



Collect risk attributes for analytics.



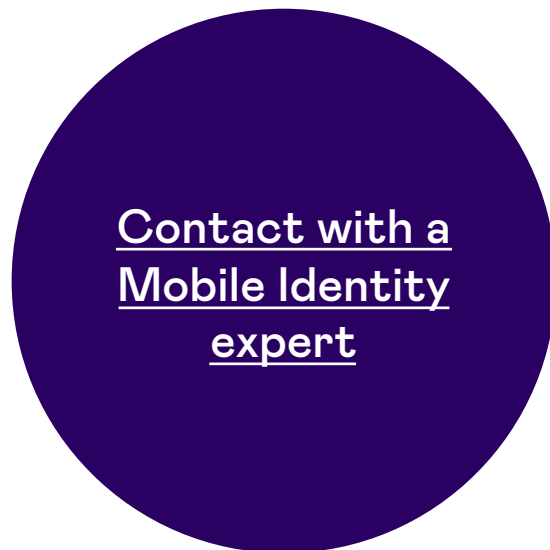
Advanced account recovery.



Easy restart of onboarding process, drop-on/drop-off.



Single solution for cross border business, no region limitation.



Contact with a
Mobile Identity
expert

Key Benefits



Use your mobile app to secure customer journeys across all channels.

MobileID ensures a consistent multi-channel experience by facilitating secure authentication for all customer-facing channels via the business' mobile app.



Give users the easy, convenient experience they expect in today's mobile-first market.

Enables you to offer your customers the full range of services in your mobile app. This is achieved through mobile-first security, encrypted communication, and access to all the risk parameters available from smartphones.



Great user experience with high security and regulatory compliance for all types of use-cases.

Enables a wide range of capabilities with comprehensive experience and world-class expertise — combining compliance with excellent user experience in a unique way.



Build customer engagement and trust with full in-app experience. No extra clicks.

Comprehensive and flexible user authentication technology exceeds customer expectations, fosters trust — creating new opportunities for mobile business and growth.



Improve your mobile user experience.

Give your users fast, secure login on their mobile devices using familiar technologies.



Authenticate users in less than 3 seconds.

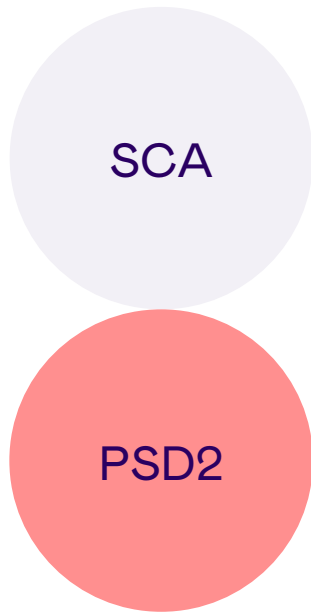
Leverage TouchID and Apple FaceID for iOS plus fingerprint authentication for Android.



Support PSD2 SCA (Strong Customer Authentication).

Provide PSD2-compliant authorisation for payment approval for users through your mobile app.

Use Cases

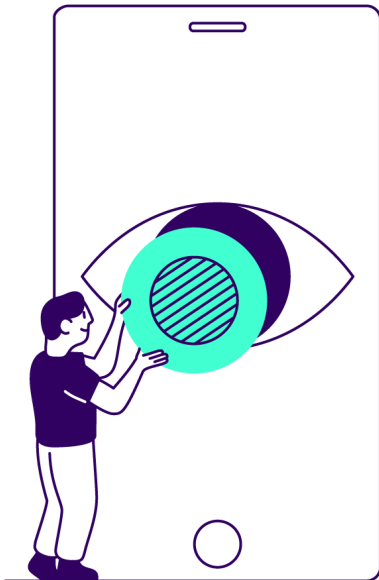


Strong Customer Authentication, using MobileID

- App login
- In-app transactions
- PSD2 payment authorisation
- 3DS v2 credit card transactions
- Authorisation of bank account payments and money transfers
- Secure transfer of sensitive information
- User consent signing on mobile
- Digital signatures on mobile
- Call centre authentication
- Federated identity used to access private and public digital services
- Access authorisation to patient health records
- Access authorisation to credit scores and records

Returning customer, using MobileID daily

- User account log-in
- Omni-channel authentication
- Mobile and online commerce
- Payments / money transfers / account top-ups
- Customer Service Security
- Loyalty program and ecosystem services
- Digital consent and signature for T&C's
- Account fraud detection



Scenarios

Industry	Scenario	MobileID solution	Result
Fintech	A bank wants to make it easier for customers to use self-service channels.	MobileID allows bank customers to conveniently authenticate using a reusable id.	Banking customers do more business in digital channels.
Insurance	Insurance company wants to have instant and secure communication with their customers.	MobileID inside insurance company mobile app creates a secure and personal communication channel between customer and company for sensitive information.	Much faster handling of insurance issues and claims with high customer satisfaction.
Healthcare	Information such as patient records, require high level security. The identity of the one who's accessing it must be verified. More of the systems in healthcare are becoming mobile.	MobileID allows you to verify the ID of patients or healthcare workers, securing who's accessing the sensitive data.	Being able to offer secure mobile solutions to your clients and your workforce.
Merchants	Large online merchants want to replace username/ password login.	MobileID offers password-less authentication for returning customers.	More customers, more engagement, more shopping.
Transport	Large ports need to speed up truck admittance.	MobileID allows drivers to identify themselves in-app instead of id card or physical presence.	Much shorter turn-around time to pick-up and deliver goods.