



Important information: changes to Norwegian BankID require action before April 1, 2026

Information for non-Norwegian customers

Dear Customer,

There will be several changes to the BankID services in the near future. The owner and operator of BankID has changed its name to Stø AS. While banks currently issue BankID themselves, starting from the new year, there will only be one issuer, Stø. By the end of the first quarter of 2026, all BankID users and merchants will be transferred to Stø, and the six existing issuers will be discontinued.

Signicat will implement the necessary measures for our services, but there are some changes you, as a customer, will notice and may need to assess for potential adjustments.

New certificates

All BankID merchants will require new certificates during this process. Stø plans to issue these certificates without requiring any action from the merchants. This means that Signicat will handle the process and replace certificates for our customers at the appropriate time. However, we must reserve the possibility that we may need assistance from some customers.

The replacement of certificates for BankID users should not require any changes on the merchants' side.

The transition to a single BankID issuer may bring simplifications and opportunities, such as issuing BankID to individuals without a Norwegian bank account.

Changes to technical integration with BankID

Currently, there are two integration methods/APIs for BankID: BankID Server and OIDC (OpenID Connect). Both support authentication and signing. BankID Server will be discontinued on April 1, 2026, and OIDC will no longer support signing from the same date. There is significant news regarding signing – see below.

Signicat supports all new solutions from BankID on our new DTP platform (Digital Trust Platform). Our legacy service platforms use OIDC for authentication, but for signing and, to some extent, authentication, BankID Server is used. All customers must transition to OIDC for authentication, and this transition should be made as soon as possible. The OIDC integration will enable new services from Stø, such as BankID Biometric. This could be a simpler and more cost-effective version of BankID sufficient for most purposes.

Strong recommendation to transition to the DTP platform

We strongly recommend transitioning to the DTP platform for both authentication and signing. For authentication, this is a straightforward process, but for signing, it involves changing the integration with Signicat to our new Sign API v2. This API is user-friendly, but the transition will require resources from you as a customer.

For authentication, you can continue using the same API with Signicat as today – OIDC, SAML, or REST API – but Signicat will need to make changes to the setup on the backend with BankID.

We are ready to answer any questions and ensure that no Signicat customers lose access to BankID.

Feel free to email us at support@signicat.com.

Switching to Sign API v2 also provides access to all new signing features that Signicat launches.

New signing solution from BankID

In September 2025, BankID will launch a new signing service that meets the highest level of signing requirements in Europe, qualified electronic signature. Signicat will offer qualified signatures with BankID.

On our legacy service platforms, we do not initially plan to integrate the new signing service from BankID, but this will be continuously evaluated. The new signing solution from BankID involves a significant change: the old SEID SDO signature format will be phased out and replaced by signed PDFs in accordance with the PAdES standard. When a Signicat customer sends PDF documents for signing with BankID, each document will be returned as a PAdES-signed PDF with certificates identifying the signers.

Authentication-based signatures with BankID will be phased out. This aligns with BankID's guidelines. As a result, the outcome of a signing operation with BankID will differ from today.

Signicat is happy to advise you on whether you need to make changes to your systems due to these changes.

Signicat XAdES and PAdES retained

Signicat will make the transition to the new signature format as seamless as possible for customers. We will retain two important elements in our signing solution:

- **Signicat Audit Trail:** We will continue to provide attested information about the signing process in XAdES-signed XML format.
- **Signicat PDF Container:** We will still offer PAdES-signed PDFs that compile all documents, with a cover page and/or summary page summarizing the signatures.

Customers using the Signicat PDF Container will still receive a single document as the result of a signing. This document will include the Signicat Audit Trail (XAdES) as an attachment, along with each individually signed PDF document as separate attachments.

Unified signing for all eID methods

An important feature of Signicat Sign is that documents can be signed by multiple individuals using different eIDs, such as Norwegian BankID, Swedish BankID, or Danish MitID. Today, we offer this for authentication-based signatures.

In collaboration with Buypass, we are now launching a solution that enables the same for PAdES signing. This means that documents can be signed in the same format as BankID's new signing service but with all eIDs supported by Signicat.

Signicat's strategy ensures that customers requiring qualified electronic signatures will always have access to them, whether via Buypass, BankID, or other solutions.

Changes to BankID business signature

Some customers use a solution for business signatures (electronic seals) with BankID merchant certificates. This solution requires BankID Server and the SEID SDO format and will cease to function on April 1, 2026. Stø AS is launching a replacement, which Signicat will integrate into our DTP platform well before April 1, 2026.

The new service supports both SEID SDO and PAdES formats. We strongly recommend transitioning to PAdES, which can be used in new services for property registration with Kartverket and Brønnøysundregistrene.

Signicat will also offer an alternative solution for electronic seals based on certificates from Buypass or other partners. This may be a more cost-effective and practical solution for many customers.

What should you do now?

- Review your current use of BankID services and identify which integrations and applications need updates.
- Start planning the migration to Sign API v2.
- Contact us for support and guidance. We will reach out to all affected customers directly but encourage you to get in touch with any questions.

These changes are determined by Stø AS and are beyond Signicat's direct control, but we will do everything we can to ensure a smooth transition for all our customers.

Stø increases prices from January 1, 2026

Stø AS is adjusting the prices for BankID services starting January 1, 2026. The change follows Statistics Norway's Consumer Price Index (July 2024–July 2025), which increased by 3.3%. Signicat will pass on this change from the same date. The price adjustment applies to transaction prices for BankID High, BankID with Biometrics, BankID Signing, and AML API.

Feel free to contact your account manager with us or send an email to support@signicat.com if you have any questions or need further information.

Best regards,
The Signicat Team